Basic policies of the Elbacert certification, verification and validation body

ELBACERT
CERTIFICATION BODY

Quality policy

Purpose and commitment

As an independent certification/verification and validation body, Elbacert is committed to providing its services with the highest degree of professionalism, impartiality and credibility. Our priority is to contribute to the credibility of certifications and environmental claims, thereby promoting quality, sustainable development, environmental protection and market transparency.

Basic principles

• Compliance with standards and legislation – we meet the requirements of ISO/IEC 17021:2015, ISO/IEC 17029:2019, and EN ISO 14065:2021.

• Impartiality and independence – we identify and manage conflicts of interest.

• Expertise and competence – we ensure a high level of professional competence and training for our employees.

• Confidentiality and ethics – we protect client data and act ethically.

• Transparency – we provide accessible information about our activities and processes.

• Continuous improvement – we audit and improve our management system.

Management responsibility

The senior management of Elbacert, a joint-stock company, assumes full responsibility for the effectiveness and continuous improvement of the management system. All employees are required to comply with this policy and actively participate in its implementation.

Impartiality policy

Purpose and commitment

Elbacert, joint-stock company, undertakes to perform all certification, validation and verification activities impartially, without conflicts of interest and with the highest degree of independence. Impartiality is a fundamental principle of our work and an essential condition for the credibility of our services.

Basic principles

• Identification and management of conflicts of interest – we regularly assess and resolve potential conflicts.

• Independent decision-making – decisions are made by persons separate from the performance of activities.

• Employee responsibility – every employee is required to report conflicts of interest.

• Impartiality committee – oversees the identification of risks and provides recommendations.

• Transparency – the impartiality policy is publicly available.

• Continuous improvement – the policy is regularly reviewed and updated.

Management responsibility

The senior management of Elbacert, a joint-stock company, bears full responsibility for the implementation and enforcement of this policy. It is committed to creating conditions that enable all employees and associates to act impartially and independently at all times.

Environmental integrity policy

Purpose and commitment

Elbacert, a joint-stock company, is committed to protecting the environmental integrity of all validations and verifications it performs. Our goal is to contribute to the credibility and reliability of environmental claims and information that form the basis for decision-making by organizations, regulatory authorities, and the public.

Basic Principles

• Impartiality and objectivity – we perform our activities independently and without conflict of interest.

• Competence and accuracy – we use recognized standards and methodologies.

• Reliability of information – all validated and verified data must be accurate and complete.

• Social responsibility – we support environmental protection and sustainable development.

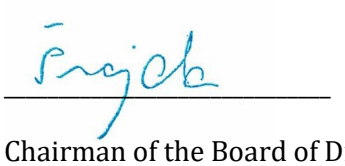
• Protection of confidential data – we ensure the protection of all client information.

• Continuous improvement – we improve the quality of our services and the competence of our employees.

Management responsibility

The senior management of Elbacert, a.s. assumes full responsibility for the implementation and compliance with this policy. Every employee is required to act in accordance with its principles and contribute to strengthening environmental integrity in all activities of the organization.

Place, date: December 10, 2025, in Žilina



Chairman of the Board of Directors / Director